UNITED STATES BANKRUPTCY COURT DISTRICT OF VERMONT



THE CM/ECF USER GUIDE

Creditor's Attorney Manual

THE CM/ECF CREDITOR MANUAL

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ACCESSING CM/ECF

The CM/ECF System is a web based software program. CM/ECF court users process cases through the federal courts' restricted intranet, while attorneys and other public users will submit pleadings and view case data from the internet. Both court and external users have different levels of access to screens via menu selections and functionality according to their needs.

Step 1: Open Netscape Navigator or Internet Explorer (Figure 1)



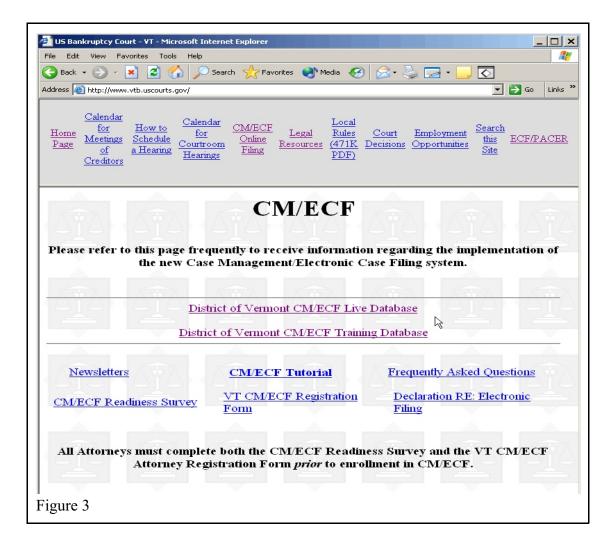
To access the court web site, open Netscape Navigator or Internet Explorer and enter the URL (address) of the court's website www.vtb.uscourts.gov in the browser's Address field. Familiarity with browser navigation and functionality is recommended for successful and efficient use of this system.

Step 2: **Select CM/ECF Online Filing** (Figure 2)



This will take you to the CM/ECF home page from which you can access various forms and information relation to the electronic case filing system.

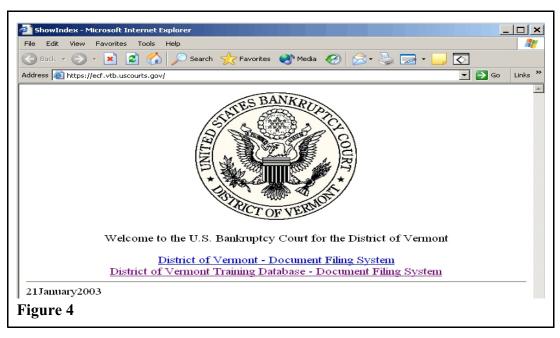




A training version of the system is provided for practice purposes. It is strongly recommended that participants take advantage of filing documents in the training database before filing a document in the "live" database.

NOTE: A different set of logins and passwords are issued for the "Training and "Live" systems

Step 4: Select Appropriate Database Again (Figure 4)



The system requires you to select either the "Live" or "Training database again. This helps insure that documents do not get filed in the wrong database.

Step 5: Login to CM/ECF (Figure 5)

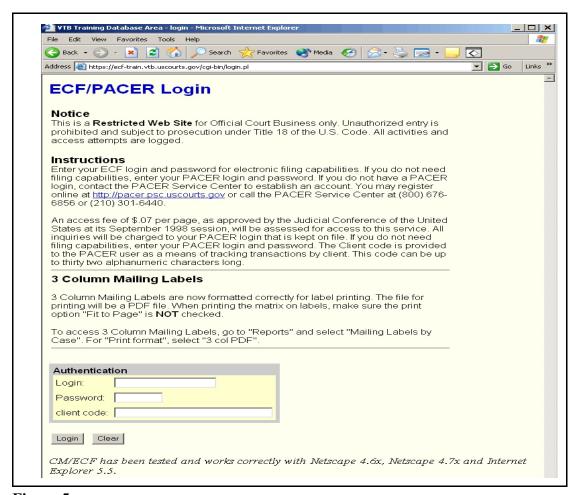


Figure 5

You will use two sets of logins and passwords: one for CM/ECF filing and the other for Public Access to Electronic Records (PACER) access for queries and reports. Initially you will enter your CM/ECF login and password which has been issued by the court. This login and password allows electronic filing of documents, but not access to reports and queries. For these functions, you will need a PACER login and password. This is covered in more detail on the next page.

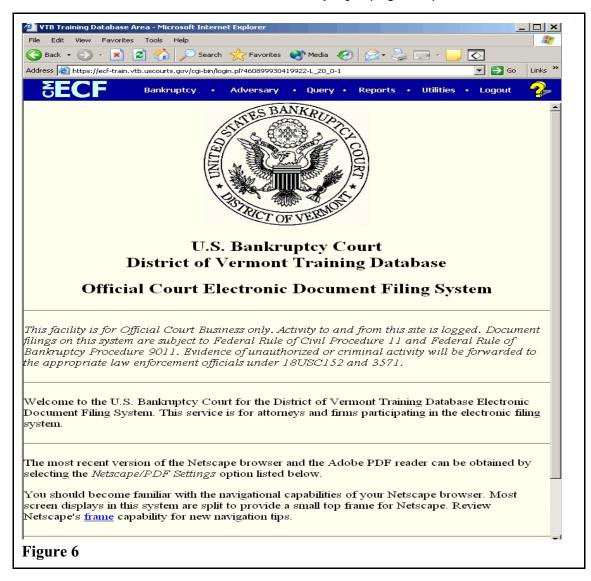
NOTE: The registered user's login and password is the electronic equivalent of their signature pursuant to Vt. LBR 9011-1(c)

Your login and password fields are case sensitive. A login of martk cannot be entered as MARTK or MartK.

The client code field is optional and is designed for PACER users to associate PACER activity to a specific client.

This login screen will subsequently appear when users select any report or query selection from a CM/ECF menu. You must supply a login and password provided by the PACER Billing Center to access reports or queries. The PACER program charges 7¢ per page to view, save or print a document or report. PACER information and registration is available at http://pacer.psc.uscourts.gov/.

Step 6: The CM/ECF Main Menu screen displays (Figure 6)



Access to the various modules is provided by the blue Main Menu Bar at the top of the screen (Figure 6a). Each selection is a hyperlink to another set of options or hyperlinks allowing participants to file documents, query, view or print a docket sheet, generate reports or maintain their accounts.



This menu is also used to exit the system. The preferred method to exit the CM/ECF is to click on the **Logout** hyperlink on the CM/ECF Main Menu Bar.

CM/ECF MAINTAIN USER ACCOUNTS

All CM/ECF users will be issued an account with a user login and password. The CM/ECF login provides registered users the ability to submit pleadings electronically to the court. Public users (attorneys and creditors) must also log into PACER to inquire on cases or look at reports. Existing PACER logins and passwords will be accepted.

Using the Maintain your ECF Account menu, you can access and update your own name, mailing and e-mail addresses, phone and fax number and password. You can therefore control the accuracy of your own information in a timely manner.

This module explains how you can update:

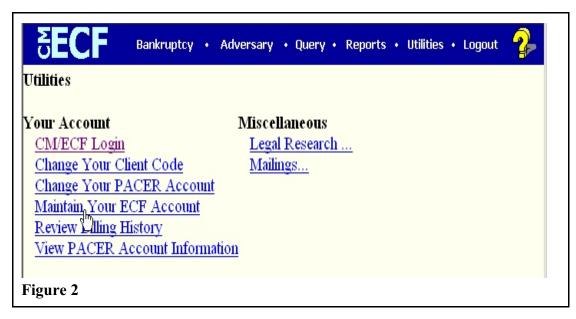
- User name address and other data
- E-mail information
- electronic noticing preferences
- user passwords





Select **Utilities** from the Main CM/ECF menu.

Step 2: Select Maintain Your ECF Accounts (Figure 2).

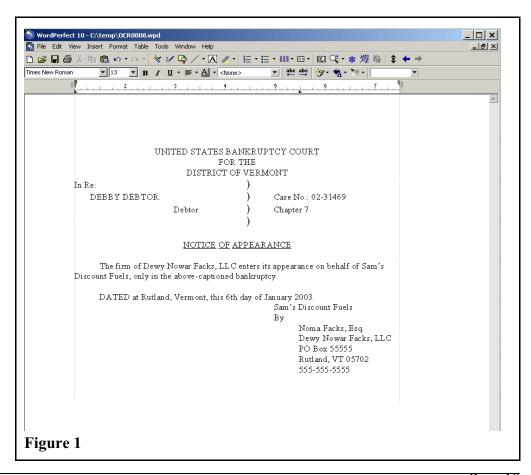


How to Convert a Document to PDF (Portable Document Format)

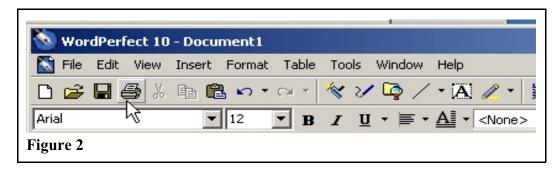
All documents filed with the court through CM/ECF must be converted to PDF. For documents that you create in your office using word processing software, the procedure will closely follow the example given here. For documents from another source that must be scanned into the system (i.e. mortgages, titles, purchase and sale agreements), refer to the documentation provided with your scanner hardware and/or software.

The following example is done using WordPerfect, but most word processing software will follow a similar procedure. If your does not, contact the vendor's user support.

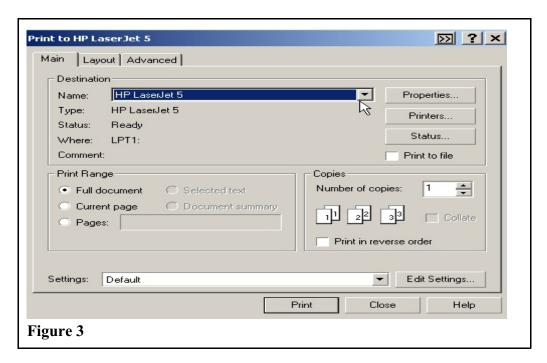
Step 1: Create a document (figure 1)



Step 2: Click on the Printer icon on your toolbar (Figure 2).

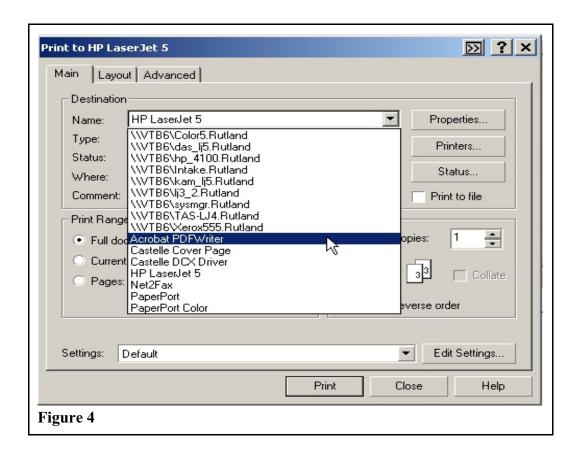


Step 3: The "Print to" dialogue box appears. (Figure 3)



Click on the down arrow on the "Current printer" or "Name" field.



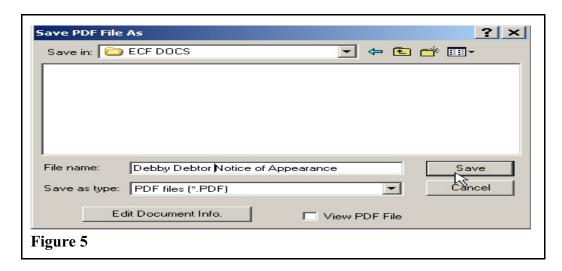


Click [Print]

NOTE:

Be sure to choose Acrobat PDF Writer, not PDF Distiller. Problems have been associated with trying to upload PDF documents created with Distiller. If PDF Writer is not one of your options on this drop down list, Acrobat was not installed properly on your machine. Instructions for optimal installation are at the end of this section.

Step 5: Select the directory where the PDF File will be saved. (Figure 5)



Click [Save]. The document is now saved as a PDF document.

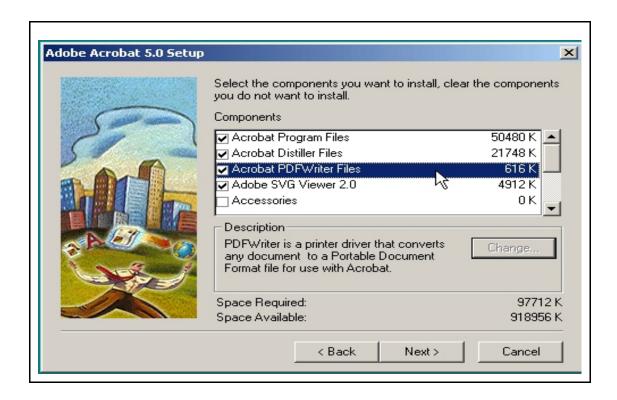
TO INSTALL ADOBE ACROBAT

If PDF Writer is not one of your printer options, you will need to uninstall Adobe Acrobat and re-install it using the "Custom Install" option.

Insert the installation disk and follow the prompts until you come to the Select the type of Setup screen. Choose "Custom" setup.



Next select the components you want to install. Be sure the box next to Acrobat PDF Writer Files is selected.



Click next and continue following installation prompts.

Request for Notice

Step 1:Select Bankruptcy on Main menu (Figure 1).



Step 2:Select Claim Actions (Figure 2).



Step 3:Enter the Case Number (Figure 3).



Click [Next].

Step 4: Select Event (Figure 4).



Select Request for Notice - Creditor

Click [Next]

Step 5: Select the Party screen appears (Figure 5).



A list of all parties who have appeared in the case displays.

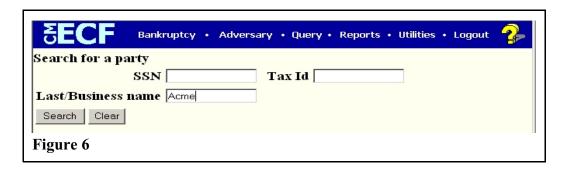
Note:

Even if your client is a creditor who has previously filed a claim, it usually will not appear on this list. The only parties that appear on this list are those who have filed a notice of appearance, or a pleading (motion or responsive pleading).

If your client is listed, click the creditor's name to highlight it, Then click [Next]. Proceed to Step 11.

If your client is not listed, click on "Add/Create New Party".

Step 6: Search for a Party Screen Appears (Figure 6).

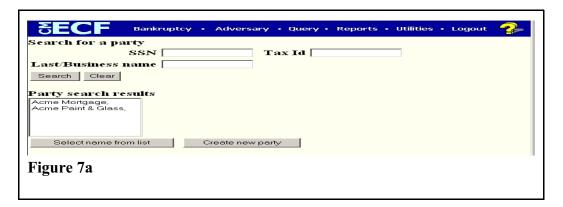


This screen allows you to search the court's database of all parties who have ever appeared in any case at any time. You usually will appear in this list.

The <u>Search for A Party Routine</u> requires searching the master party file to determine if the party to be added is listed in that file. The most effective way to search for creditors in the database is to search by name.

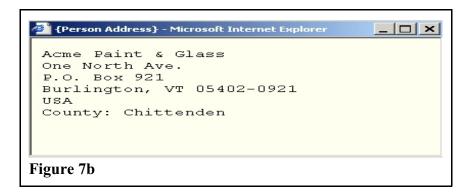
To search by name, type the first few letters of a last name or a company name in the field labeled "Last/Business Name". You must type at least two letters, but the more letters typed, the smaller the resulting list will be. For example, typing "Sm" will retrieve Smith, Smithe, Smithers, etc. The party search mechanism is case sensitive so that names must be capitalized. Type "sm" instead of "Sm" and the search result will be: "No person found."

Step 7: The Party Search Results screen is displayed (Figure 7a).



Your name search may find more than one record having the same name. Clicking on each of the names will display a window showing

the party's address information for verification. (Figure 7b)



Do not worry if your name appears on this list, but at an incorrect address. You can modify the address (for this case only) on the following Party Information screen. If the creditor was found, click [Select name from list] to continue.

Step 8: Party Information screen appears. (Figure 8).

Bankruptcy • Adversary • Query • Reports • Utilir	ties • Logout 🐾					
Party Information						
Acme Paint & Glass SSN:Unknown Tax Id						
Office Address 1 PO Box 55555	5					
Address 2 Address 3						
City Burlington State VT Zip	05402-055555					
County Chittenden Country USA						
Phone Fax						
E-mail						
ProSe no Role Creditor (cr.ca)					
Party text						
Submit Cancel Clear						
Figure 8						

Insert or modify your address.

Note: Be sure to change the Role from Debtor to Creditor.

Click [Submit].

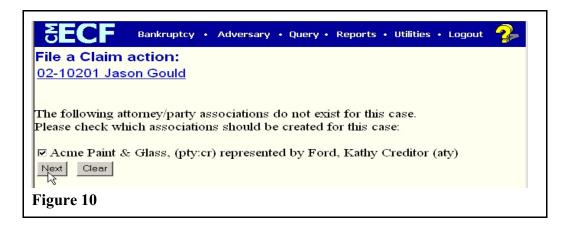
Step 9: Select the Party screen appears. (Figure 9).



The name of the creditor you just added will be highlighted.

Click [Next].

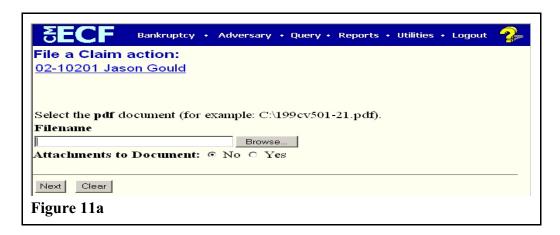
Step 10: Attorney Association screen displays (Figure 10)



Check the box, to establish yourself as counsel of record for the

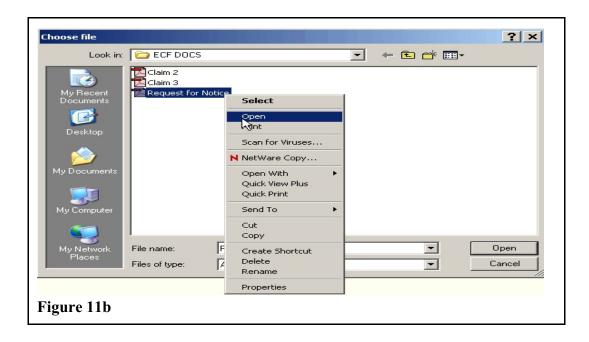
This box appears the first time you file a document on behalf of a client in a particular case. You will not have to repeat this step in subsequent filings.

Step 11: The PDF document screen displays. (Figure 11a).



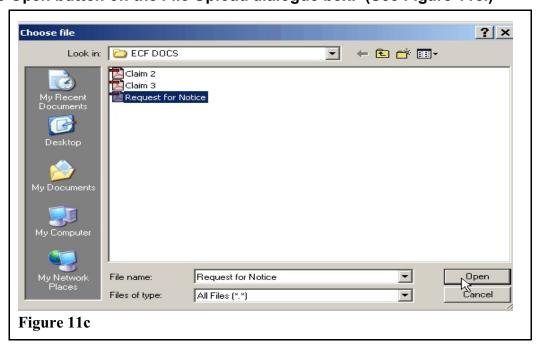
Click [Browse], then navigate to the directory where the appropriate PDF file is located and select it with your mouse.

To make certain you are about to associate the correct claim file for this entry, right click on the filename with your mouse and select Open. (See Figure 11b.)

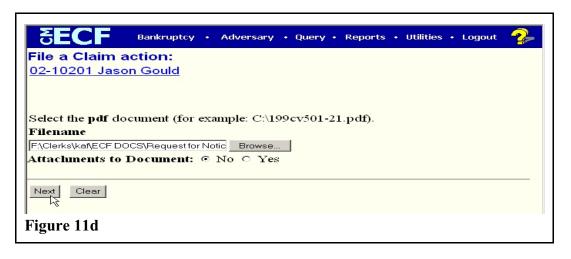


This will launch the Adobe Acrobat Reader to display the image of the claim. Verify that it is correct.

Close or minimize the Adobe application after verifying the file, then click on the Open button on the File Upload dialogue box. (See Figure 11c.)

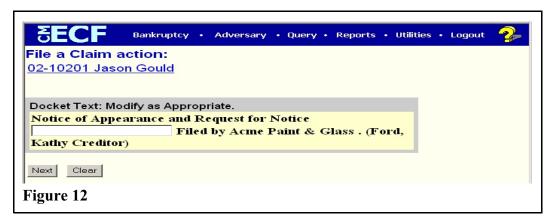


The PDF Document screen will reappear displaying the complete path of the associated PDF document that was selected. (Figure 11d).



Click [Next]

Step 12: Modify Docket Text Box is displayed (Figure 12).



If appropriate, enter any necessary text in the free text box. This is usually not necessary.

Click [Next].

Step 13: The FINAL TEXT EDITING screen will display next (Figure 13)



Carefully verify the final docket text. This is your last chance to change this entry before it becomes an official part of the case record.

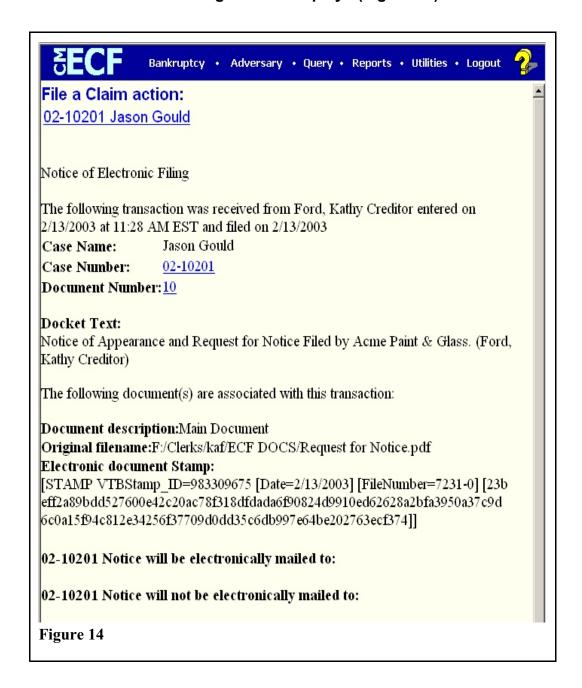
If the final docket text is incorrect:

Click the browser [Back] button to find the screen to be modified.

To abort or restart the transaction, click the Bankruptcy hypertext link on the Menu Bar.

If correct, click [Next].

Step 14 Notice of Electronic Filing Screen Displays (Figure 14).



How to File a Proof of Claim

In preparing a proof of claim in PDF format, review the instructions in "How to Convert a Document to PDF

Prepare the proof of claim and format it as a PDF document. If the proof of claim amends a proof of claim already filed, review the claims register to determine the claim number of the proof of claim being amended, which is useful information to be entered when filing the claim. The filing process is relatively straight forward.

- Step 1 After entering the CM/ECF Document Filing System, select Bankruptcy from the blue menu bar.
- Step 2 Select File Claims from the menu.
- Step 3 Enter the case number of the case in which you are filing a proof of claim, as shown in Figure 1. Do not type in the name of a creditor and do not change the Type of creditor field. Click on "next."



Figure 1

Step 4 The next screen is shown in Figure 2. First, examine the Debtor's name to the right of the case number to be sure you have selected the correct case. If the name of the Debtor is incorrect, click the Back button and re-enter the case number. If the case is the one desired, click on the down arrow ▼ to reveal the list of creditors, which is derived from the creditor mailing matrix. That a creditor's name appears on the list does not mean that the creditor has filed a proof of claim.

Select a Creditor for Claim						
Case 97-87654-swc: Sir Francis Drake						
14 - AMERICAN EXPRESS OPTIMA - POB 297884 FT LAUDERDALE, FL 33329 🔽						
Add Creditor						
Next Clear						

Figure 2

Step 5 Scroll down the list, as shown in Figure 3, to determine if creditor for which the proof of claim is to be filed is on the list. Names on the list are in alphabetical order by the <u>first</u> names of the creditors. This means that Joe Smith will appear under "J," not "S." If the creditor for which you wish to file a proof of claim is on the list, click on that name in the drop-down list. Like suitcases on an airport carousel, creditor names are often similar, so that it is important not to jump at the first appearance of a name without reviewing the entire list.

Because the list is generated in large part from the mailing matrix filed by the Debtor, the address for a particular creditor may not be the one the creditor prefers for notices and distributions with respect to a proof of claim. Nonetheless, if you are sure that the creditor is on the list, select the creditor even if the name or address is incorrect. You will have an opportunity to have corrections made by making a notation to that effect on a subsequent screen as explained below in Step 8. After highlighting the creditor, click on Next and proceed to Step 7.

If the creditor's name is not on the list, click on a blank part of the

screen to collapse the pull-down list to return to the screen as it appears in Figure 2, and then click on "Add Creditor." Then proceed to Step 6.

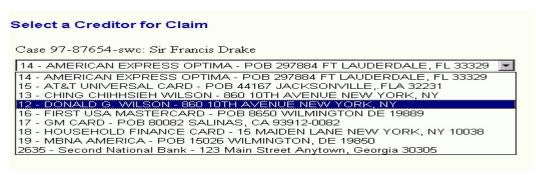


Figure 3

Step 6 If the creditor is not in the pull-down list, clicking on "Add Creditor" will take you to the screen shown in Figure 4. Be sure the case number is correct and click on Next.

Case Number	
₽ 7−87654	99-12345, 1:99-bk-12345 or 1-99-bk-12345

Figure 4

The screen shown in Figure 5 will appear.

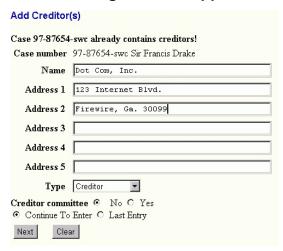


Figure 5

Check the case name just above the field for the creditor's name to be sure that the case number was entered correctly on the previous screen. Fill out the address form, taking care to spell the name of the creditor correctly, including correct capitalization and to enter the correct address, which should be the address shown in the section of the proof of claim labeled "Name and address where notices should be sent." Do not change the Type field, which defaults to "Creditor" or the Creditor committee field which defaults to "no." However, you must click on the radio button to the left of "Last Entry." If you forget you will get another screen that looks like the one in Figure 5 (without the blanks filled in). In that event, click on the Back button and then click on the Last Entry radio button. Double check the information and if correct, click on Next, which will take you to the screen shown in Figure 6, which will confirm that one creditor has been entered and is to be added to the creditor list.



Figure 6

Click the Submit button shown in Figure 6 to add the creditor. On the Creditor Receipt screen shown in Figure 7, click on "File a proof of claim." You will then be returned to the screen shown in Figure 1. Proceed as indicated in Step 3. The creditor you added will be in the pull-down list on the screen shown in Figure 3. After selecting the creditor, as indicated in Step 5, you will reach Step 7.

Creditors Receipt		
Case Number	97-87654	
Total Creditors Added to Database	1	
File A Proof Of Claim		
Return To Creditor Maintenance Mer	<u>u</u>	

Figure 7

The next screen is shown in Figure 8. If the claim amends a previously filed claim, type in the earlier claim number in the "Amends Claim" box on the first line. Change "Filed By" selection to "Attorney" or "Creditor" as appropriate. Do not make any change in the, Late and Status fields. Enter the amounts of the claim broken down by type of claim, as shown on the proof of claim. The Total (Display Only) field will automatically total the amounts entered in the Unsecured, Secured and Priority Fields, and the Total should equal the amount of the claim on the petition date shown in section 4 of Official Form 10 (the proof of claim form). If the priority portion of the claim is secured in whole or in part, do not augment the secured portion in the Secured field, which should be limited to non-priority secured claims. You may note in the Remarks field at the bottom that some or all of the priority claim is secured. If the name or address shown at the top of the information form is

incorrect or incomplete, add the words CORRECTION" in solid caps at the <u>beginning</u> of the Remarks field. Make sure that on the proof of claim form, the corrected name and/or address is shown in the section labeled "Name and address where notices should be sent" and check the box adjacent to the words "Check box if address differs . . ." Double check the information you have provided, and when correct, click on Next.

Proof Of Claim Information For									
		3942 - Dot Com, Inc. 123 Internet Blvd. Firewire, Ga. 30099							
Case Number: 97-87654-swc	Claim No:	Amends Claim #:	Duplicates Claim #:	Filed By: Creditor ▼					
Last Date To File: 02/02/1999	Last Date To File(Govt): 01/28/1999	Date Filed: 04/25/2001	Late: No 🔻	Status:					
Amount Claimed									
Unsecured	Secured	Priority	Unknown	Total (Display Only)					
		Amount Allowed							
				Total (Display Only)					
Description:									
Remarks:									
Next Clear									

Figure 8

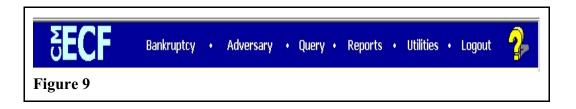
Step 8 The next screen is the <u>Choose Main PDF File Routine</u>. Browse and select the PDF document that is the proof of claim. Add attachments if necessary. THIS IS THE LAST SCREEN BEFORE THE PROOF OF CLAIM WILL BE FILED. Click on Next to file the proof of claim. The following and last screen will be the <u>Notice of Electronic Filing Routine</u>.

TRANSFER OF CLAIMS

Note:

Filing a Transfer of Claims or a Joint Notice of Transfer of Claims is a two part process. First you must file the Notice on the court docket sheet, then you must file the same notice a second time as an Amended Proof of Claim amending the proof of claim previously filed by the transferor. Both parts of this process are outlined below.

Step 1: Select Bankruptcy on Main menu (Figure 1).



Step 2: Select Claim Actions (Figure 2).



Step 3: Enter the Case Number (Figure 3).



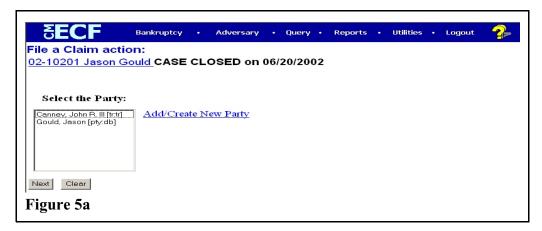
Click [Next].

Step 4: Select Event (Figure 4).



Select Transfer of Claim Click [Next]

Step 5: Select the Party screen appears (Figure 5).



A list of all parties who have appeared in the case displays.

Note:

Even if your client is a creditor who has previously filed a claim, it usually will not appear on this list. The only parties that appear on this list are those who have filed a notice of appearance, or a pleading (motion or responsive pleading).

If your client is listed, click the creditor's name to highlight it, Then click [Next]. Proceed to step

If your client is not listed, click on "Add/Create New Party".

Step 6: Search for a Party Screen Appears (Figure 6).

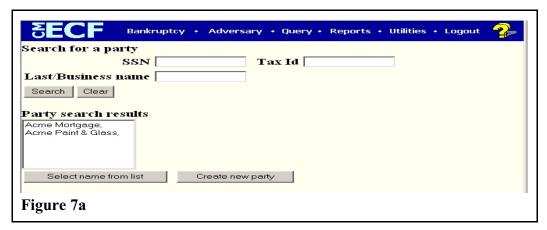


This screen allows you to search the court's database of all parties who have ever appeared in any case at any time. You usually will appear in this list.

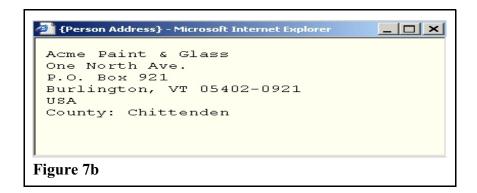
The <u>Search for A Party Routine</u> requires searching the master party file to determine if the party to be added is listed in that file. The most effective way to search for creditors in the database is to search by name.

To search by name, type the first few letters of a last name or a company name in the field labeled "Last/Business Name." You must type at least two letters, but the more letters typed, the smaller the resulting list will be. For example, typing "Sm" will retrieve Smith, Smithe, Smithers, etc. The party search mechanism is case sensitive so that names must be capitalized. Type "sm" instead of "Sm" and the search result will be: "No person found."

Step 7: The Party Search Results screen is displayed (Figure 7a).



Your name search may find more than one record having the same name. Clicking on each of the names will display a window showing the party's address information for verification. (Figure 7b)



Do not worry if your name appears on this list, but at an incorrect address. You can modify the address (for this case only) on the following Party Information screen. If the creditor was found, click [Select name from list] to continue.

Step 8: Party Information screen appears. (Figure 8).

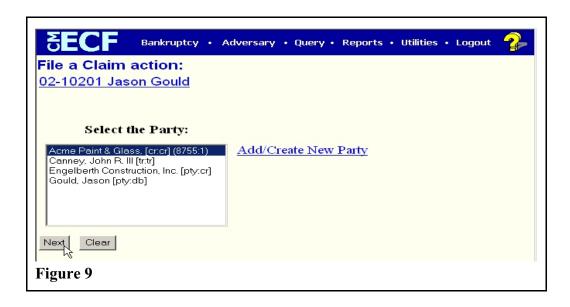


Insert or modify your address.

Note: Be sure to change the Role from Debtor to Creditor.

Click [Submit].

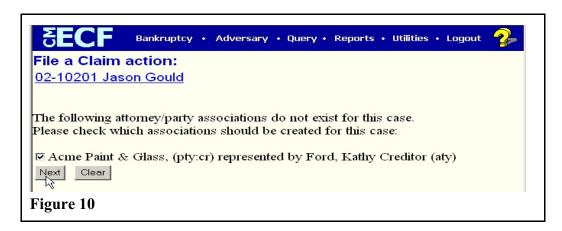
Step 9: Select the Party screen appears. (Figure 9).



The name of the creditor you just added will be highlighted.

Click [Next].

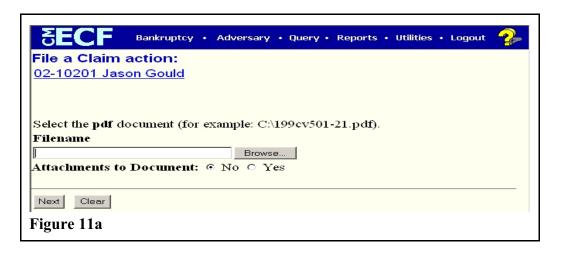
Step 10: Attorney Association screen displays (Figure 10)



Check the box, to establish yourself as counsel of record for the party.

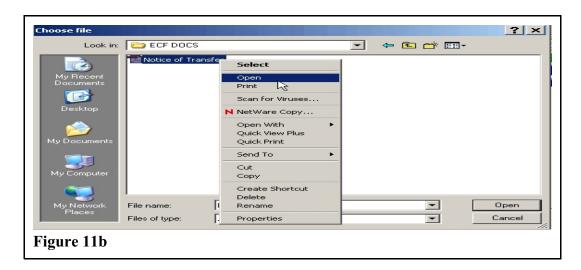
This box appears the first time you file a document on behalf of a client in a particular case. You will not have to repeat this step in subsequent filings.

Step 11: The PDF document screen displays. (Figure 11a).



Click [Browse], then navigate to the directory where the appropriate PDF file is located and select it with your mouse.

To make certain you are about to associate the correct claim file for this entry, right click on the filename with your mouse and select Open. (See Figure11b.)

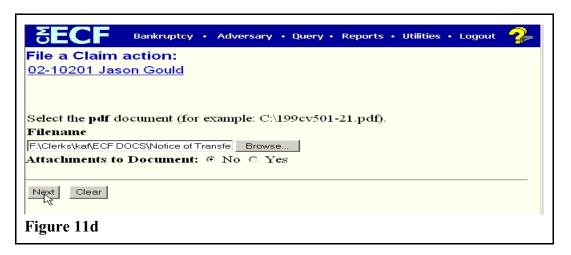


This will launch the Adobe Acrobat Reader to display the image of the claim. Verify that it is correct.

Close or minimize the Adobe application after verifying the file, then click on the Open button on the File Upload dialogue box. (See Figure 11c.)



The PDF Document screen will reappear displaying the complete path of the associated PDF document that was selected. (Figure 11d).

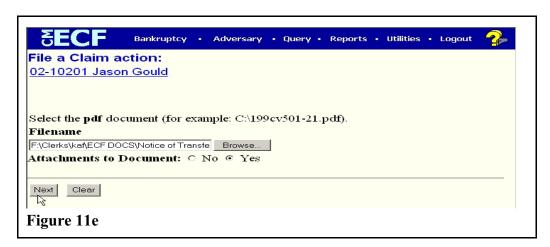


If you are only filing one transfer of claim, Click [Next] and proceed to Step 12. If you are filing multiple notices, proceed to Step 11e.

Step 11e: Attachments to Document. (Figure 11e).

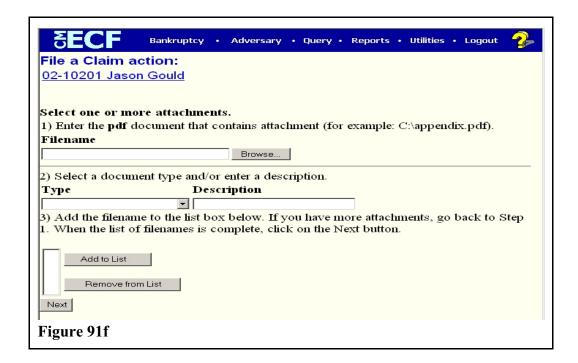
Some creditors file multiple notices of transfer of claims in the same case.

If you are doing so, often you will have a separate document for each claim being transferred. You may file these all at the same time. To attach additional documents, Click the Yes radio button at the right of the Attachments to Document prompt. (Figure 11e).



Click [Next]

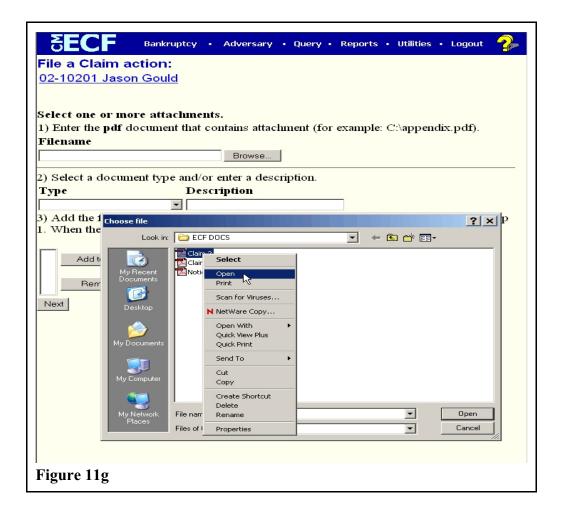
Step 11f: The ATTACHMENT screen displays. (Figure 11f).



There are three steps to the attachment process:

(1) Click [Browse], then navigate to the drive and directory where the appropriate PDF file for the proposed order is located and select it with your mouse.

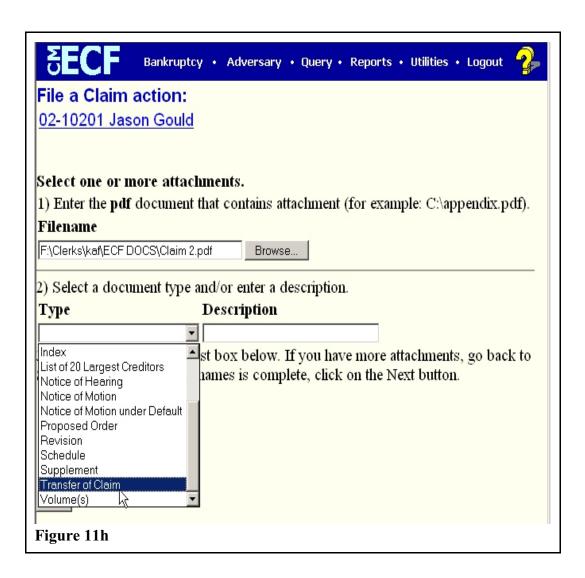
To make certain you are about to associate the correct PDF file for this entry, right click on the filename with your mouse and select Open (figure 11g). This will launch the Adobe Acrobat Reader to display the contents of the imaged document.



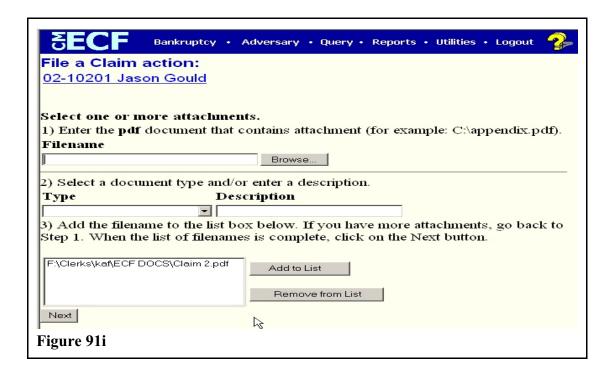
Verify that the document is correct. Close or minimize the Adobe Acrobat by clicking on the control box in the upper right hand corner of the window.

You will return to the Chose file window (figure 11c). Click [Open].

2) Select Transfer of claim as the attachment type from the drop down list. (Figure 11h). You are not required to fill in the Description box, but you may include a more specific identification, such as "Claim #2", if you wish.



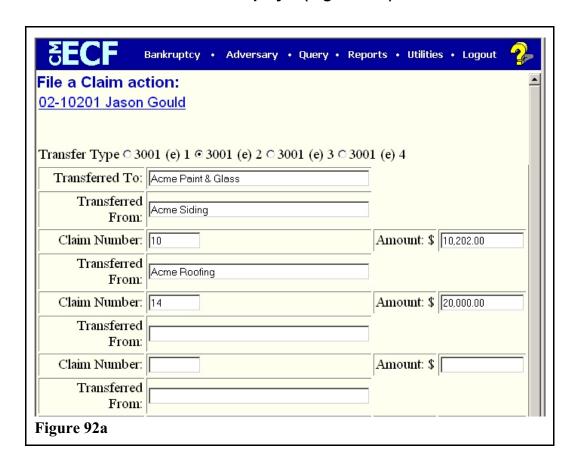
3) You must click [Add to List]. The path and file name are added to the List box. (See Figure 11i.)



It is possible to add multiple transfers of claim at this time by repeating steps 1 through 3 on this screen.

Once all attachments have been added to this list, Click [Next] to continue





Fill in the information.

First, select the radio button in front of the appropriate transfer type. In Figure 12a the transfer type is 3001(e) 2. Note the radio button selected is the one that precedes 3001(e)2.

In the Transferred To box, type your name.

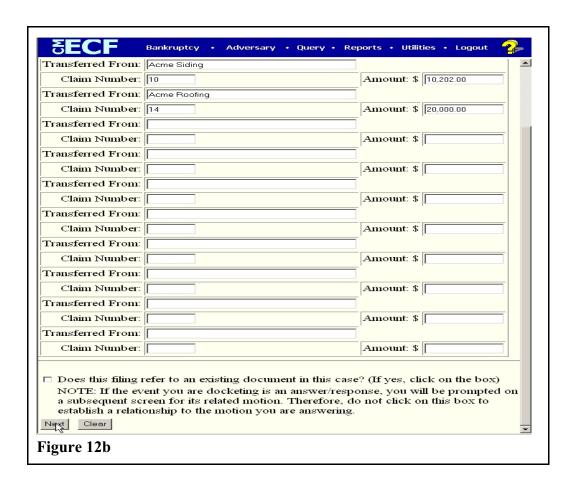
In the Transferred From box, type the name of the party who is transferring the claim to you.

In the Claim Number box, type the number of the proof of claim for

the claim being transferred. If you do not know the claim number, refer to section of this manual for instructions on how to view the claims register.

If multiple claims are being transferred, continue listing the claims in this manner.

Leave the box next to the question: Does this filing refer to an existing document in this case unchecked. (Figure 12b).



You will create a relationship to the previously filed proof of claim when you file this as an amended claim (Step 16 Below).

Click [Next].

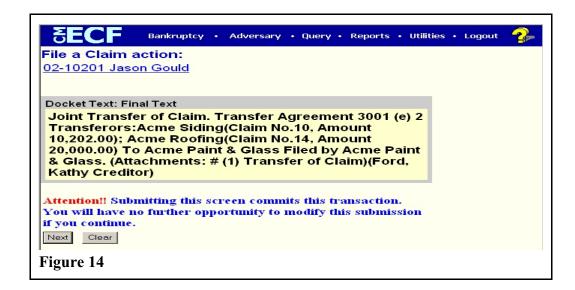
Step 13: Modify Docket Text Box is displayed (Figure 13).



If appropriate, choose a prefix such as *Joint* from the Prefix pick list.

Click [Next] to continue.

STEP 14 The FINAL TEXT EDITING screen will display next (Figure 14)



Carefully verify the final docket text. This is your last chance to change this entry before it becomes an official part of the case record.

Note the description and hyperlink to the attached transfer of claim.

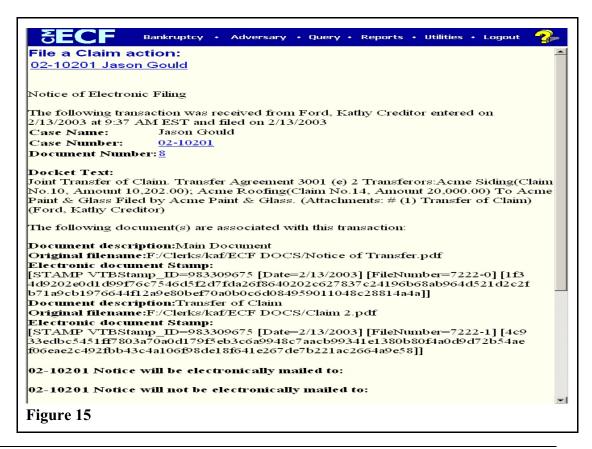
If the final docket text is incorrect:

Click the browser [Back] button to find the screen to be modified.

To abort or restart the transaction, click the Bankruptcy hypertext link on the Menu Bar.

If correct, click [Next].

STEP 15 The NOTICE OF ELECTRONIC FILING SCREEN will be generated. (Figure 15).



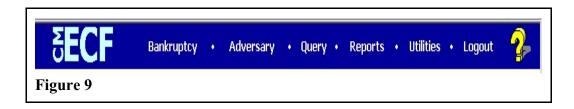
Step 16: File Amended Proof of Claim

See Section 5 of this manual for instructions on how to file a proof of claim.

Be sure when entering the claim information in Step 6 the you enter the earlier claim number in the "Amends Claim" box, and type in the words "Notice of Transfer of Claim" in the "Description box.

Withdrawal of Claims

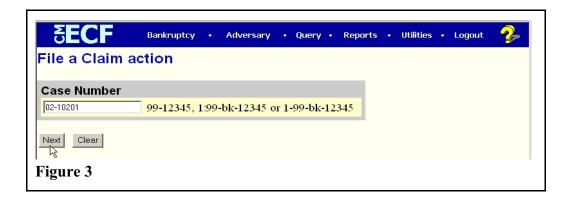
Step 1: Select Bankruptcy on Main menu (Figure 1).



Step 2: Select Claim Actions (Figure 2).

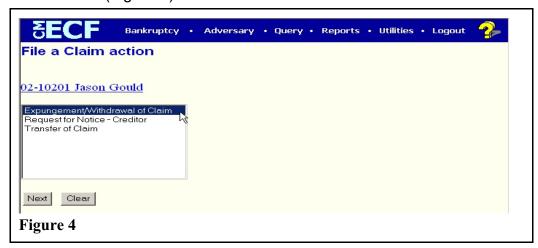


Step 3: Enter the Case Number (Figure 3).



Click [Next].

Step 4: Select Event (Figure 4).



Select Expungement/Withdrawal of Claim

Click [Next]

Step 5: Select the Party screen appears (Figure 5).



A list of all parties who have appeared in the case displays.

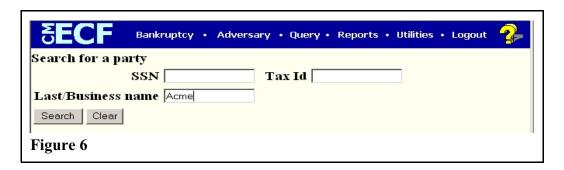
Note: Even if your client is a creditor who has previously

filed a claim, it usually will not appear on this list. The only parties that appear on this list are those who have filed a notice of appearance, or a pleading (motion or responsive pleading).

If your client **is** listed, click the creditor's name to highlight it, Then click [Next]. Proceed to step 11.

If your client is not listed, click on "Add/Create New Party".

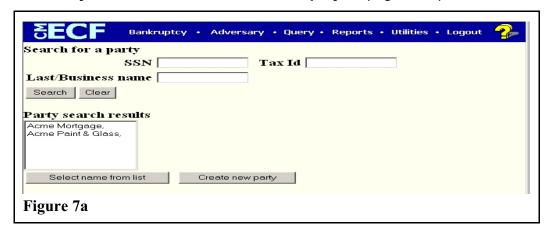
Step 6: Search for a Party Screen Appears (Figure 6).



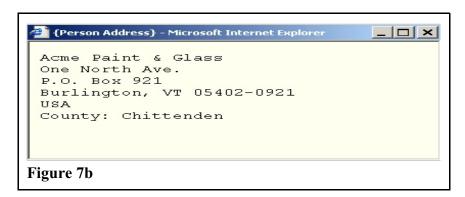
This screen allows you to search the court's database of all parties who have ever appeared in any case at any time. You usually will appear in this list.

The <u>Search for A Party Routine</u> requires searching the master party file to determine if the party to be added is listed in that file. The most effective way to search for creditors in the database is to search by name. To search by name, type the first few letters of a last name or a company name in the field labeled "Last/Business Name." You must type at least two letters, but the more letters typed, the smaller the resulting list will be. For example, typing "Sm" will retrieve Smith, Smithe, Smithers, etc. The party search mechanism is **case sensitive** so that **names must be capitalized**. Type "sm" instead of "Sm"and the search result will be: "No person found."

Step 7: The Party Search Results screen is displayed (Figure 7a).

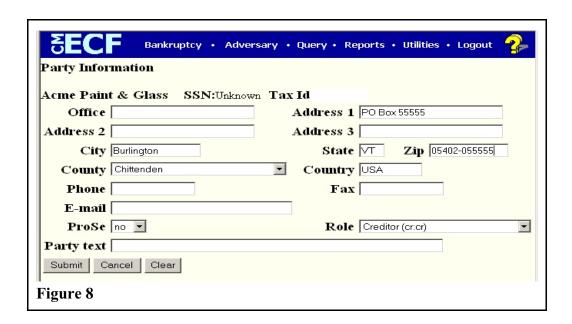


Your name search may find more than one record having the same name. Clicking on each of the names will display a window showing the party's address information for verification. (Figure 7b)



Do not worry if your name appears on this list, but at an incorrect address. You can modify the address (for this case only) on the following Party Information screen. If the creditor was found, click [Select name from list] to continue.



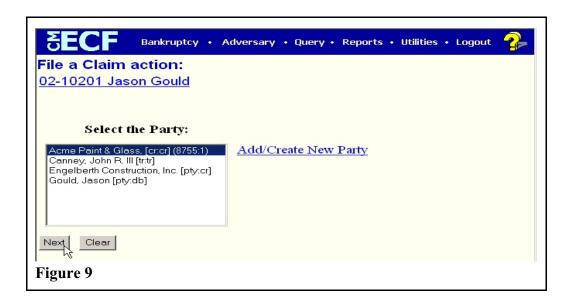


Insert or modify your address.

Note: Be sure to change the Role from Debtor to Creditor.

Click [Submit].

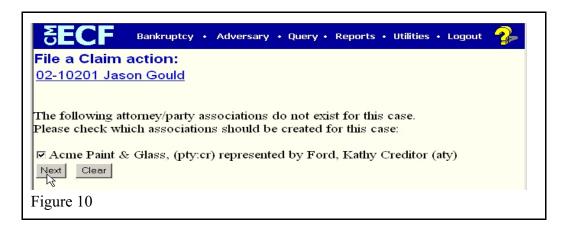
Step 9: Select the Party screen appears. (Figure 9).



The name of the creditor you just added will be highlighted.

Click [Next].

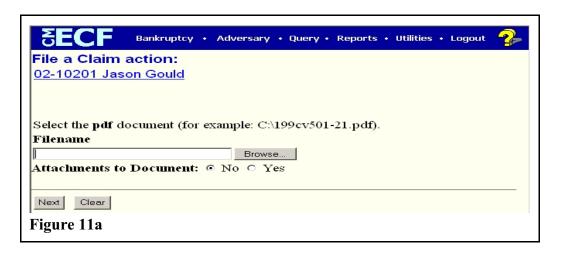
Step 10: Attorney Association screen displays (Figure 10)



Check the box, to establish yourself as counsel of record for the party. This box appears the first time you file a document on behalf of a client in

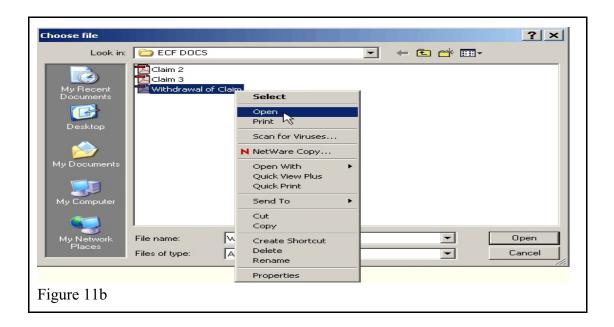
a particular case. You will not have to repeat this step in subsequent filings.

Step 11: The PDF document screen displays. (Figure 11a).



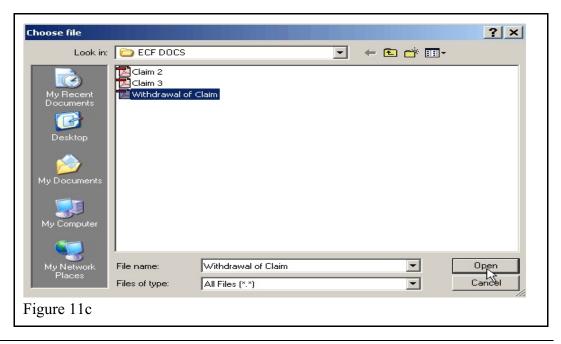
Click [Browse], then navigate to the directory where the appropriate PDF file is located and select it with your mouse.

To make certain you are about to associate the correct claim file for this entry, right click on the filename with your mouse and select **Open**. (See Figure 11b.)

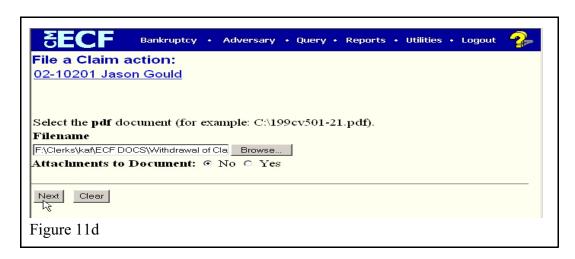


This will launch the Adobe Acrobat Reader to display the image of the claim. Verify that it is correct.

Close or minimize the Adobe application after verifying the file, then click on the **Open** button on the File Upload dialogue box. (See Figure 11c.)



The **PDF Document** screen will reappear displaying the complete path of the associated PDF document that was selected. (Figure 11d).



Click [Next].

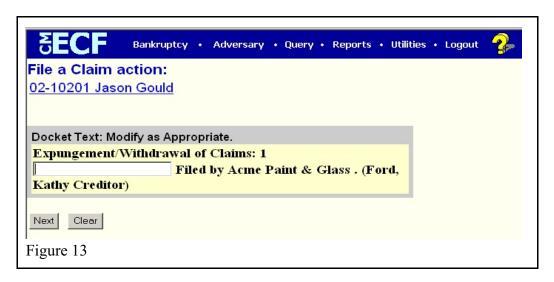
Step 12: File a Claim Action screen displays. (Figure 12).



Enter the number of the claim you are withdrawing and select "Withdraw" in the Status box.

Click [Next].

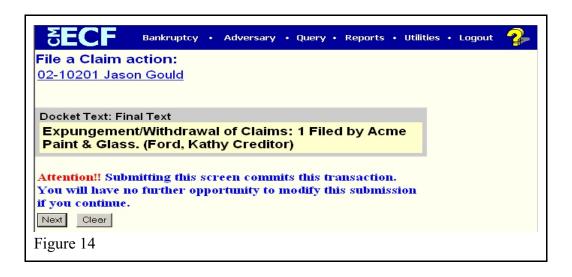
Step 13: Modify Docket Text Box is displayed (Figure 13).



If appropriate, enter text in the free test box.

Click [Next] to continue.

STEP 14 The FINAL TEXT EDITING screen will display next (Figure 14)



Carefully verify the final docket text. This is your last chance to change this entry before it becomes an official part of the case record.

If the final docket text is incorrect:

Click the browser [Back] button to find the screen to be modified.

To abort or restart the transaction, click the **Bankruptcy** hypertext link on the **Menu Bar**.

If correct, click [Next].

STEP 15 The NOTICE OF ELECTRONIC FILING SCREEN will be generated and displayed for viewing (Figure 15).

